

BIJU PATTANAİK
FILM & TELEVISION INSTITUTE OF ODISHA, CUTTACK

QUOTATION CALL NOTICE FOR 50 MBPS INTERNET LEASED LINE

No. 272 Dt. 9.3.21

Principal BPFTIO invites eligible Internet Service Provider for subscription of internet leased line connectivity of 50 MBPS. The ISP will submit sealed proposals through post / by hand super scribing **“Quotation for Subscription of Internet Leased Line Connectivity of 50 mbps”** to the office of Principal, Biju Pattanaik Film & Television Institute of Odisha by **20.03.2021** which will be opened on **21.03.2021 at 4.00 PM**. In case of Addendum / Clarification / Corrigendum / Extension regarding this quotation call notice, the same will be published in the Institute website **www.bpftio.org** . Any Internet Service Provider wishes to quote their price may download the quotation call notice from institute website **www.bpftio.org** and submit in a sealed cover **on or before 15.03.2021**.

Authority reserves the right to accept or reject any quotation and to cancel the procurement process at any time prior to award of contract without assigning any reason thereof.

1. Scope of Assignment:-

- i. The Service Provider shall provide Internet leased line connectivity of 50 Mbps symmetric bandwidth without any compression factor with last mile connectivity at all the time (24 X 7 X 365) at BPFTIO, Cuttack.
- ii. Minimum 8 nos of IP should be provided by ISP.
- iii. **Packet Losses:** Less than 2 % (Average over 1000 ping) at any given point of time to any part of Country / ISP Internet gateway.
- iv. **Latency:** Less than 200ms from BPFTIO to ISP's tier 1 or 2 peering point. Latency will be randomly checked on daily basis. In case of non-adherence latency limit, the link will be considered as down with effect from time of detection till the time is restored.
- v. **Network Availability (uptime):** More than 98.50% per month.
- vi. National Backbone should be available on the same ISP.
- vii. **Downtime Calculation:** Downtime shall be calculated as (Total Time – Down Time) X 100/Total Time based on monthly basis.

Deduction in payment will be made for downtime in the six monthly bills raised by the ISP.

- viii. The response time for attending the faults will be 1 hour after they are reported to the ISP. The ISP will rectify the faults within 12 hours failing which; the ISP will arrange temporary replacements. The services shall be provided 24 X 7 days in a week.
- ix. ISP should have own manpower & technical team for support in Cuttack for any downtime.
- x. The ISP should ensure that the local loop provisioning does not violate any regulations as laid by Government of India / TRAI in respect of such links / networks. ISP shall be responsible for making all the payments towards the local loop charges /rentals/WPC charges etc.
- xi. Downtime penalty in percentage of monthly payment:

Sl. No.	Downtime	Penalty
1.	> = 98.50 %	0% of monthly rental
2.	> =90%	10% of monthly rental
3.	>=80%	20% of monthly rental
4.	> =70%	30% of monthly rental
5.	> 60%	40% of monthly rental
6.	> =50%	50% of monthly rental
7.	<=50% (Very poor)	100% of monthly rental

- xii. Downtime due to the following situations will not be considered for the purpose of penalty:
 - a. Link down due to power failure/ natural calamity/ or any situation which are beyond the control of service provider.
 - b. Due to schedule maintenance by the Service Provider, with prior approval of Institute.
- xiii. The scope of the work includes supply, installation and commissioning of related hardware and software if any for setting up internet connection at last miles at BPFTIO, Cuttack. The scope of work also includes configuration of all related hardware and software including any training to BPFTIO, Cuttack. Please note that

price quoted would include conveyance and any other incidental charges.

- xiv. The interested ISP should visit the office during working hours to ascertain the compatibility of the existing network system.

2. Eligibility Criteria:-

ISPs should conform to the eligibility criteria given below

- a. The ISP must be registered in India as a Limited Company/ Partnership/ Sole Proprietorship under relevant acts.
- b. The ISP must have a valid Category "A" ISP/ UASL license from Government of India
- c. The ISP should have local office in Odisha.
- d. ISP should have online tools to monitor the link performance.
- e. The ISP should not have been blacklisted by Central / State Govt. Institutions for any means of non-obligation
- f. The rate quote should be applicable to educational institution.
- g. All taxes should be quoted category wise and total price including taxes will be taken into consideration for evaluation.

3. Terms and Condition of Purchase Order :

- a. Payment will be released after successful completion, installation & commissioning up to last mile within 3 weeks from the date of the order.
- b. The Institute will not consider any plea of upward revision of price during the one year contract period except any change in statutory taxes.
- c. All the disputes will be subjected to the jurisdiction of Cuttack.

Pandh
Principal
BPFTIO, Cuttack

Memo No. 273 /Dt. 9.3.21

Copy to Institute Notice Board/ BOSE Notice Board/Institute website/
Collectorate Notice Board for information of Internet Service Provider.

Pandh
Principal
BPFTIO, Cuttack